



SECRETS[®]
Sunny Beach
RESORT & SPA

CONTACT INFORMATION	2
PROPERTY OVERVIEW	2
PROPERTY DESCRIPTION	2
UNIQUE SELLING POINTS	2
UNLIMITED-LUXURY [®] INCLUSIONS	3
PAYMENT METHODS	3
LOCATION INFORMATION	3
DESTINATION INFORMATION	4
ACCOMMODATION	5
PREFERRED CLUB	6
SMALL DOGS ARE WELCOME	7
DINNING INFORMATION	8
RESTAURANTS	8
DRESS CODES	9
BARS	9
ACTIVITIES/ENTERTAINMENT	10
INDOOR/OUTDOOR ACTIVITIES	10
POOLS	10
SPA/FITNESS	10
SPA	10
FITNESS CENTRE	11
FACILITIES & SERVICES	11
HYATT APP	11
OTHER SERVICES	11
ROMANCE	11
WEDDINGS AND ADULTS-ONLY CEREMONIES	12
MEETINGS & GROUPS	12
RESORT MAP	13

CONTACT INFORMATION

SALES MANAGER

Diana Tilkova

diana.tilkova@hyattic.eu

ADDRESS

8240 Sunny beach

Bulgaria

Tel: +35 955 075 555

Email: reservations.bulgaria@hyattic.eu

PROPERTY OVERVIEW

Since June 2019

Secrets Sunny Beach Resort & Spa is the perfect choice for those seeking a romantic and relaxing getaway. Situated in Sunny beach, the most prestigious and fashionable resort in Bulgaria, it combines its welcoming architecture with the a natural environment to perfection. The beautiful forest in front of the hotel brings the fresh air and completes the picturesque scenery. The attractiveness of Sunny beach and the hotel's privileged location sets the scene for pleasant walks to the resort or visits to Nessebar a UNESCO world heritage site.

Customise your stay at Secrets Sunny beach Resort & Spa with our wristband-free packages. Treat yourself to our Unlimited Luxury package with breakfast, lunch and dinner included at all our gourmet restaurants and limitless snacks. Enjoy intimate meals with your partner in the privacy of your room or suite by ordering room service. Your romantic seaside retreat awaits you at Secrets Sunny Beach Resort & Spa.

TOTAL ROOM COUNT: 334

PROPERTY DESCRIPTION

The first Secrets Resort in Eastern Europe, Secrets Sunny Beach Resort & Spa is a relaxing adults-only retreat in Sunny Beach. This hotel offers guests seeking romantic views of the beautiful Black Sea an inviting getaway. Enjoy exquisite restaurants and bars, sparkling pools, a rejuvenating spa and a fully-equipped fitness centre, all under one roof. Our 24-hour multilingual Reception team can help you plan exciting excursions to renowned destinations, such as Nessebar old town. Escape to Secrets in Sunny Beach and enjoy a well-deserved pampering experience at the Bulgarian Black Sea coast.

At Secrets Sunny Beach Resort & Spa, guests can relax in 334 luxurious non-smoking rooms and suites with spectacular views, all of them overlooking the sea. Suites are fully-equipped with a terrace, a king-size bed or two double beds, and a spacious bathroom with an walk-in shower. Complimentary Wi-Fi throughout the resort allows guests to keep in touch with the people they are travelling with, as well as with friends and family back home.

Secrets Sunny Beach Resort & Spa offers a wide range of excellent activities and facilities for an easy, breezy experience. Take a dip in the three infinity pools, work out in the fully equipped fitness centre or enjoy our interactive entertainment team's activities and performances.

UNIQUE SELLING POINTS

- The first Secrets Resorts & Spas to open in Eastern Europe.
- Fantastic sea views from most rooms.

- Spa.
- Outdoor parking*
- Bike Station available for a fee
- Complimentary Wi-Fi available throughout the resort for guests to keep in touch with the people they are travelling with, as well as with friends and family back home
- One divisible function room , outdoor spaces and restaurants or bars to host a range of events, from business conferences to weddings
- Water sports, parasailing and boat trips*
- The exclusive Marina Dinevi is situated only 4 kilometers away
- Guests can explore Nessebar UNESCO heritage site classified town of Nessebar 8 km from the hotel
- Preferred Club

(*) Additional charges may apply

UNLIMITED-LUXURY® INCLUSIONS

- Breakfast, lunch, dinner and snacks offered every day (including a selection of drinks)
- Welcome drink and refreshing towels
- Unlimited natural fruit juices and soft drinks in our bars, during opening hours
- Unlimited international and local premium spirits in our bars, during opening hours
- 24-hour concierge service
- Minibar replenished daily with soft drinks, bottled water and beer
- Unlimited access to gourmet a-la-carte restaurants, no booking required
- Room service available 24 hours a day of a selection of dishes, wines and beverage (additional service charge applies)
- Poolside waiter service
- Unlimited daytime activities and live evening entertainment
- Enjoy free Wi-Fi and free local landline phone calls with Unlimited Connectivity
- No wristbands required

Unlimited-luxury for adults-only romance.

*Subject to changes

PAYMENT METHODS

Visa, MasterCard, Maestro

LOCATION INFORMATION

Secrets Sunny beach Resort & Spa is situated in Sunny Beach resort in Bulgaria. Shops, bars and restaurants are just a stone's throw away, and are easily accessible on public transport.

- 20 km from the airport (approximately 25 minutes by car).
- 8 km from Nessebar UNESCO site.
- 4 km from the Marina Dinevi marina.
- 3 km from the closest bank in Sunny beach.
- 4 km from the closest hospital.

Average Temperatures

Month	°F	°C
April	69/50	21/10
May	73/52	23/11
June	81/59	27/15
July	95/72	35/22
August	95/72	35/22
September	79/64	26/18
October	73/59	23/15

DESTINATION INFORMATION

Local attractions:

Secrets Sunny Beach Resort & Spa is situated next to the Dreams Paradise Hotel. Shops, bars and restaurants are just a stone's throw away, and are easily accessible on public transport.

- 30 km from the airport (approximately 30 minutes by car).
- 8 km from the town of Nessebar.
- Doctor - 1 km, External services.
- Hospital, 4 km
- Public transport - 400 m, Bus stop.
- Shopping centre - 500 m
- Sunny Beach is the largest resort in Bulgaria. It is situated on a bay in the shape of a crescent between the town of Nessebar and the town Sveti Vlas.
- The town of Nessebar is situated at 8 km from the resort. It is included in the UNESCO list of cultural inheritance sites for the multiple cultural monuments available
- The largest yacht port on the Bulgarian Black Sea shore is situated in the nearby resort of Sveti Vlas just 3 km away from the resort
- An ancient Thracian Tomb in Pomorie is 24 km away from the resort

ACCOMMODATION

Secrets Sunny Beach Resort & Spa offers 334 luxurious non-smoking rooms and suites with frontal sea view, furnished terrace, a king-size bed or two single beds, a spacious bathroom with shower and much more.

Room Category Name	View	Size	Bedding	Max Occupancy	Total Quantity
Double Deluxe	-	42 m ²	1 king or 2 twin beds	2 Adults	20
Junior Suite	-	64 m ²	1 king	2 Adults	10
Double Deluxe Frontal Sea View	Frontal Sea	42 m ²	1 king or 2 twin beds	2 Adults	140
Junior Suite Frontal Sea View	Frontal Sea	64 m ²	1 king bed	2 Adults	72
Preferred Club Double Deluxe Frontal Sea View	Frontal Sea	42 m ²	1 king	2 Adults	40
Preferred Club Junior Suite Frontal Sea View	Frontal Sea	64 m ²	1 king bed + 1 double sofa-bed	3 Adults	18
Preferred Club Junior Suite Deluxe Frontal Sea View	Frontal Sea	64 m ²	1 king bed	2 Adults	29
Preferred Club Suite Frontal Sea View	Frontal Sea	103 m ²	1 king bed	3 Adults	5
TOTAL NUMBER OF ROOMS					334

2 adapted rooms Double Deluxe Sea View room category:

- Located on the first floor (above ground level)
- 5 metres away from the guest elevators
- One of the rooms has 2 twins beds and the other one is with 1 king size bed
- Width of the entrance and bathroom door: 92 cm
- Height of the mattress from ground: 60 cm
- Fully adapted bathroom with shower, without thresholds, for easy entry.
- Shower seat 40 cm above ground
- Toilet bowl 50 cm above ground
- The lower part of the handle of the toilet bowl is 90 cm from the floor and its upper part is 110 cm
- Enough room to maneuver
- Support/grab rails in shower
- Washbasin 80 cm high
- Elevator 160 cm wide and 100 cm deep

ROOM CATEGORY DESCRIPTIONS

- 2 beds (110x200 cm) or 1 double bed (220x200 cm)
- Bathrobe and slippers

- Natural Remedies Cosmetic bath amenities
- Special make-up mirror
- Hairdryer
- Phone
- Free Wi-Fi
- 43" Satellite TV
- Central air conditioning / heating
- Mini-bar
- Electric kettle for coffee and tea
- Electronic in-room safe
- Key card room access
- Outdoor furniture (on balconies and terraces)
- Pet supplies available (max pet weight: 10kg)

All our rooms are non-smoking. Penalty will apply if smoking in the room.

Double Deluxe | 42 m²

Our double rooms are well-lit and spacious with a balcony or terrace, ideal when you want to switch off and experience relaxing comfort.

Junior Suite | 64 m²

Our Junior Suites are spacious and fitted with everything you would expect in a 5 * luxury resort room.

Double Deluxe Frontal Sea View | 42 m²

Our double rooms are well-lit and spacious with a balcony or terrace, ideal when you want to switch off and experience relaxing comfort. The rooms are located on floors 2 to 9 and have spectacular sea views, with an unbeatable sight of Sunny Beach.

Junior Suite Frontal Sea View | 64 m²

Our Junior Suites are well-lit and spacious with a balcony or terrace, ideal when you want to switch off and experience relaxing comfort. The rooms are located on floors 2 to 9 and have spectacular sea views, with an unbeatable sight of Sunny Beach.

PREFERRED CLUB

Secrets Sunny Beach Resort & Spa offers the possibility of living a luxury experience that includes, in addition to all the services mentioned above, exceptional services exclusively for Preferred Club clients, both in rooms and in common areas. Among these services, there are exclusivities such as:

- Preferred check-in and check-out
- Early check-in and late check-out (subject to availability)
- Exclusive concierge services
- Exclusive sunbeds area on the beach
- Exclusive solarium with sunbeds in the pool area and towel service
- Exclusive á la carte dinner at Seaside Grill Restaurant (advance booking through the APP is required)
- Preferred club lounge:
 - Exclusive lounge open from 10:00 to 22:00
 - Continental breakfast served every day
 - Coffee, tea and pastries in the morning
 - Water, soft drinks and snacks service in the afternoon
 - TV and reading area
 - Direct access to a computer (subject to availability)

In addition to the standard room inclusions mentioned above, Preferred Club rooms include the following exclusive attributes:

PREFERRED CLUB ROOMS

- Accommodation in the most exclusive areas
- Extended selection of bath amenities
- Bottle of sparkling wine and welcome letter from the manager
- Satellite TV
- Coffee machine with capsules
- Kettle with assortment of teas
- Premium minibar (alcoholic beverages and snacks)
- Bathrobe and slippers
- Scale
- Pillow menu (subject to availability and upon request)
- Exclusive beach bag (available for sale at reception)
- Turndown service
- 24-hour room service (additional service charge applies)
- Vertical steam iron

Preferred Club Double Deluxe Frontal Sea View | 42 m²

Our double rooms are well-lit and spacious with a balcony or terrace, ideal for when you want to switch off and experience relaxing comfort, with our exclusive Preferred Club's services included. The excellent front-facing sea views, making them even more special.

Preferred Club Junior Suite Frontal Sea View | 64 m²

Feast your eyes on a spectacular sunset over the sea from this large room and enjoy the luxurious services offered by our Preferred Club, which will guarantee you an excellent holiday experience.

Preferred Club Junior Suite Deluxe Frontal Sea View | 64 m²

The special Preferred Club elements, and the impressive sea views from this Junior Suite with undoubtedly take your breath away. Enjoy all the services and commodities that you would expect from a luxury hotel room.

Preferred Club Suite Frontal Sea View | 103 m²

The special Preferred Club elements and the impressive sea views from this Suite Frontal Sea View will make your stay unforgettable. The spacious living room and the comfortable bedroom will make you enjoy your time with all the Preferred Club exclusive services.

SMALL DOGS ARE WELCOME

Four-legged friends weighing less than 22 lb/10 kgs are now welcome in Secrets Sunny Beach Resort & Spa's rooms and grounds. An additional charge of 50€/night is applicable to your room category for your dog. Please contact the hotel directly to confirm the room category. To book a dog-friendly room, please email our bookings department. It is necessary to check availability and contact the bookings department prior to your stay reservations.sesun@secretsresortseu.com. Dog-friendly rooms include the following:

- Welcome letter with guidelines and rules
- Dog bed
- Food and water bowls
- Poop bags

Guidelines, restrictions, and availability are applicable and subject to change at any moment.

Terms and Conditions:

- Secrets Sunny Beach Resort & Spa's dog policy permits dogs weighing less than 10kg for an additional charge of 50€/night. Dogs may only stay in certain room categories.
- Check with your airline for advice on travelling with pets, including the safety rules and the TSA.
- Only small dogs are permitted.
- The following information is required at check-in:
 - Dog's name, weight, age, colour, and breed. This is needed so we can identify the dog during your stay.
 - Vaccination certificate certifying that the dog has been fully vaccinated against kennel cough and rabies in the last 12 months.
 - Evidence of regular flea and worming treatment.
- Only one dog is permitted per room. Pets may only enter designated dog-friendly areas of the hotel. They must not be in the indoor restaurant areas, the pool area, fitness centre, spa, shops, and golf facilities. Dogs are permitted on the terraces of some restaurants. This varies depending on the resort and must be confirmed directly with each property.
- Dogs are not permitted on beaches due to local regulations.
- Dogs must be on a lead at all times, or in a pet carrier when it is not in the guest's room. Guests are responsible for cleaning up after their pet within the hotel grounds and disposing of waste in the bins provided.
- Dogs must not be left alone in rooms for more than two hours. The guest must notify reception and hang the "Dog Friendly Room" sign on the door when they leave the dog unsupervised in the room. The guest must answer their mobile phone (given previously to hotel staff) if the hotel calls them while the dog is left unsupervised, in the event of any problems.
- Dogs must never be left alone overnight.
- Room service will not be carried out unless guests are present. The dog owner must be in the room if the dog is there while the room is being cleaned, to avoid alarming the dog and to ensure that the dog does not escape. Please contact the reception to schedule a suitable time to clean the room.
- The complex reserves the right to request removal of a dog from the premises if guests do not respect the aforementioned regulations.
- Restrictions, guidelines, and availability are subject to change at any moment.

DINNING INFORMATION

RESTAURANTS

Secrets Sunny Beach Resort & Spa offers a wide variety of international dishes and exotic specialities in our restaurants or international buffet.

(*) The number of restaurants open for each sitting depends on occupancy levels.

Market Café | Breakfast buffet 8:00 - 10:30, Continental breakfast 10:30 – 11:00, Dinner 18:30 - 21:30

- International buffet served on a beautiful terrace with endless quality options and skilful show cooking.
- Selection of healthy and vegetarian dishes available.
- Dress code: Casual

Portofino | Dinner 18:30 - 21:30. Open Thursday to Saturday.

- À la carte restaurant specialising in the finest Italian cuisine. Selection of healthy and vegetarian dishes available.
- Dress code: Formal

Barefoot Grill | Lunch 12:30 -17:00

- Snacks served from 15:00 to 17:00
- A pool bistro specialising in light buffet lunches.
- Selection of healthy and vegetarian dishes available.
- Dress code: Casual

Oceana Seafood restaurant | Dinner 18:30 - 21:30. Open Monday to Wednesday.

- À la carte Restaurant
- Sometimes, contrasting elements such as fire and water come together. The same thing happens in our seafood restaurant - we offer the best seafood products, carefully prepared by our chefs, that won't fail to delight. Discover a unique experience in a unique setting.
- Relaxing ambiance.
- Dress code: Formal Recommended

Seaside Grill | Lunch 10:30 - 17:00 and Dinner 18:30 - 21:30

- Open from June 1st to September 30th
- International Buffet Restaurant
- Light buffet lunch on the beach, drinks and snacks
- Dinner is included for Preferred Club guests only and standard room guests can enjoy it for an additional cost.
- At night, international buffet service for starts and desserts and à la carte service for main course
- The ideal spot to enjoy views of the Black Sea bay.
- Located in front of the beach. The hotel can be reached by a pleasant promenade along the seafront.
- Dress code: Casual for lunch. Formal at night.

Coco Café | 24 hours

- Serving premium coffee, pastries and snacks in a casual and relaxed atmosphere with carry-out options.

DRESS CODES

Casual – Bermudas (long shorts or capri trousers), trainers/ tennis shoes or sandals. No sleeveless shirts for men. Women must wear a bathing suit wrap or cover-up.

Formal – Long trousers, collared shirts and smart shoes for men. Blouses, skirts, slacks or dresses, and smart shoes for women.

BARS

Enjoy our wonderful bars overlooking the sea with direct access to the beach, where you can relax and enjoy our delicious and exclusive cuisine.

Rendezvous | 16:00 - 24:00

- Lobby bar
- Our journey into nature begins. Come on in and immerse yourself in an experience that will delight even the most demanding guests. Rendezvous is not only the place where you are welcomed with a drink - it is also a meeting point and the heart of the main building. The perfect place for guests seeking a laid back atmosphere where they can disconnect and enjoy the panoramic views of this fantastic resort from the terrace.
- Welcome drink at check-in, Cosy atmosphere, Great views. Relaxing ambiance.

Deep Swim-Up Bar | 10:00 - 18:00

- Located in the pool area, this is the perfect place to have drinks with your family and friends
- Cold drinks, fresh juices & beers.
- Sea views

Eclipse | 20:00 - 24:00

- Night club

Preferred Club Lounge | 10:00 - 22:00

- Exclusive for Preferred Club guests
- Continental breakfast served.
- Appetisers and premium bar served throughout the day.
- Dress Code: Casual

(*) All outlets operate according to their working days and hours, which may vary from time to time. Check the schedule with the hotel's reception

ACTIVITIES/ENTERTAINMENT

Secrets Sunny Beach Resort & Spa provides a wide range of services for an unforgettable experience. Enjoy our cuisine, take a dip in our pools or join in with the many sports and entertainment activities.

INDOOR/OUTDOOR ACTIVITIES

- Live music
- Pilates and stretching classes
- Yoga
- Water sports activities (pool spinning, aqua yoga)
- Sporting facilities
- Multifunctional court for tennis basketball, mini football
- Diving trips*
- Boat trips*
- Bike hire*

(*) Additional charges may apply

POOLS

Hours: 08:00 – 18:00

- 1 outdoor pool (not heated) with swim-up bar
- 1 indoor pool heatable depending on weather conditions.
- 2 Whirlpool
- Sun terrace
- Sun loungers
- Towels available
- Lifeguard on deputy

***Note: The use of drones or artefacts that fly or float in or on the premises of Hyatt Inclusive Collection hotels is strictly forbidden, without express written authorisation from the Hotel's General Management.*

SPA/FITNESS

SPA

Opening hours: 08:00 – 20:00

Secrets Sunny Beach Resort & Spa offers you the perfect place to enjoy pure relaxation. Unwind at Spa and immerse yourself in a sublime, indulgent atmosphere surrounded by stunning views. Choose from dozens of pampering treatments, and experience true peace.

Spa Facilities

- Indoor pool
- Sauna*
- Steam bath*
- 4 cabins for treatments and massages*
- VIP SPA suite*

(*) Additional charges may apply

Revive Bar | 09:00 – 20:00

- Self service bar at the Spa

FITNESS CENTRE

Open 24/7. Access with key card.

- Treadmills
- Static bikes and cross trainers
- Rowing machines
- Pulleys
- Professional machines
- Benches
- Free weights

FACILITIES & SERVICES

HYATT APP

Hyatt App is a digital tool that connects associates and guests, brings our services closer to our guests' mobile phones, and enables us to offer a unique and unforgettable experience.

It provides access to all hotel information, from service hours to restaurant menus, maps and event programmes. Furthermore, the chat feature allows guests to contact the hotel's reception from their mobile devices. Guests can also request any type of service, whether it be room service or amenities, or even reservations for a table in one of our restaurants. In turn, our associates can manage all of our guests' requests from a single platform, reducing waiting times and queues and it enables greater control over what is happening in our facilities in real time.

Additionally, with our Hyatt App, we eliminate tons of paper, and achieve a faster and more efficient service management.

OTHER SERVICES

- Parking*
- 24-hour Reception
 - Check-in: 15:00.
 - Check-out: 11:00 noon
- Guest relations services
- Safe
- Spa*
- Garden
- Swimming pool
- Conference facilities*
- Banqueting facilities*
- Wedding services*
- Laundry service*
- Complimentary Wi-Fi throughout the resort

(*) Additional charges may apply.

ROMANCE

WEDDINGS AND ADULTS-ONLY CEREMONIES

We know how to make your special day perfect and magical. Secrets Sunny Beach Resort & Spa is more than just another option you could choose for your big day. It's the most special setting you could ever imagine, that you have dreamed of every time you think of your ideal, perfect wedding.

A private beach club with restaurant, sand, and exclusive bar, a ceremony in a grassy area or an intimate ceremony in incredible settings, all designed with you in mind. This is just the start - our team can offer you much, much more. All you have to do is watch your dreams come true.

MEETINGS & GROUPS

Group Manager: Andrei Andreev events@tts.bg

Secrets Sunny Beach Resort & Spa has all the facilities required to ensure every event is a success. There is 1 divisible meeting room, outdoor spaces, restaurants and bars, as well as a team of specialists ready to make sure that your event runs smoothly.

Are you looking for special services in a glamorous setting? Are you planning an intimate or quirky wedding? You just have to say "I do" and we will take care of the rest ... and if you choose to get married in paradise, you will also be able to stay on for your honeymoon.

Meeting facilities include:

- 1 divisible event room for meetings and conferences

RESORT MAP



1. Lobby (0)
2. Preferred Club Lounge (0)
3. Rendezvous (0)
4. Coco café (0)
5. Terrace (0)
6. Market café (0)
7. Oceana (0)
8. Eclipse Night Club (0)
9. Wine room (0)
10. Barefoot grill (-1)
11. Portofino (-1)
12. Gym (-1)
13. Revive bar - at the spa (-1)
14. Beauty salon (-1)
15. Indoor pool (-1)
16. Deep swim-up bar (-1)
17. Spa (-1)
18. Dogs Area
19. Seaside Grill